ReadMe for *Membership DataBank* 1.0

(This README file was created with Microsoft Write, using Standard VGA Fonts, Windows 3.1 . On certain systems, if the standard fonts are not available the formatting may not be correct.)

Version 1.00 (May 21, 1996)

This file includes updated information for the documentation provided with *Membership DataBank* Version 1.00. The information in this file and in the Help system is more up-to-date than that in the manuals.

Please review this and <u>all other documentation files</u> installed in the program group carefully. They contain important new information not found anywhere else.

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Part 1: Address, Phone, Fax, and BBS

Address: X-Ware Engineering
968 Admiral Callaghan Lane
Suite 357
Vallejo, CA. 94591

Main line: (707) 557-2078

Technical Support: (707) 557-2078   - Voice
(707) 557-2078   - FAX
support@x-ware.com   - EMAIL

Part 2: Getting Started

Membership DataBank Version 1.0 is a very comprehensive product. It installs hundreds of files on your disk. Therefore, it is very important that you get familiar with all of the files installed and what they contain before you use them. We urge you to follow the steps below to become familiar with the product and its contents.

1. Print out the README file and the PACKING list files. The Packing list, whose icon is installed in the program group, provides a list of all the files, sub-directories created on your hard disk. A description of each of the files and sub-directories is provided.
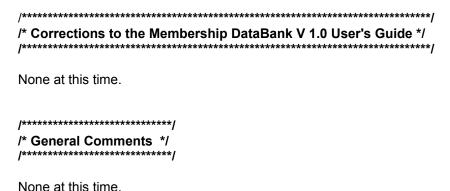
Part 3: Technical Support Procedures

To provide better technical support, new technical support procedures are put in place. Please review the file TECHSUP.WRI in the *Membership DataBank* main directory for more details. Faster response is possible if you fill out this form completely and send it to us by **FAX**.

Please note the version found in the About box.   Please provide the Version information when calling for technical support.

Part 4: Documentation Changes

We request that you fax us any corrections, enhancements, or changes that you would like to see in the documentation. The On-Line Help files are always current and contain updated and new information. Please, always check the On-Line Help files for the most current information.

/***/
/* Corrections to the Membership DataBank V 1.0 User's Guide */
/***/

None at this time.

/*****************************/
/* General Comments */
/*****************************/

None at this time.

Part 5: Help File Changes

None at this time.

Part 6: Sample Files

Membership DataBank Version 1.00 includes a complete sample data base so you don't have to enter mounds of data just to see what the system can do. You will find using the sample data an excellent way to evaluate the system before you register it. But even more important, you can use *Membership DataBank* with its sample data to train your staff -- now, and as new people come on board.

You can always refresh the sample database files by reinstalling them via the **setup** program.

Additional files and test data will be included in the sample data base as new features are added to *Membership DataBank.*

Part 7: Known Problems and Conditions

None at this time.

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